



Homepros Plumbing, Heating, and Air

Donald Snodgrass
1331 Primrose Ln
Montgomery, AL 36111

(601) 658-2808

Table with invoice details: INVOICE #7446-2, SERVICE DATE Nov 30, 2023, INVOICE DATE Nov 30, 2023, DUE Upon receipt, AMOUNT DUE \$0.00

CONTACT US

1962 Commerce St
Millbrook, AL 36054

(334) 832-0543

Alahomepros@gmail.com

Service completed by: Walter Dolan, Logan Sherrill, Harlan Pinkston, Ben Ashton, Josh Clark

INVOICE

Table with 4 columns: Services, qty, unit price, amount. Row 1: Customer was not happy with work that was done., 1.0, \$0.00, \$0.00

Customer felt like work was rushed on the day of the original install and could have been done better.  
 I agreed that there are some things that could be improved.  
 After talking with customer i decided that the best option for this particular situation is to completely redo water line.  
 The only reason we are doing this is because of our 100 percent satisfaction guarantee.  
 After talking with customer we are gonna do this and have him sign off on the work before the ditch is covered to state he is 100 percent satisfied with the work.  
 We also called the city and asked them to come out and inspect the depth of the line and the quality of the work.  
 They agreed to do this.  
 Since my guys originally dis not make proper notes on the original ticket I will be giving customer 200 dollar refund on sprinkler line.  
 The customer was told verbally we are not responsible for repairs to sprinkler but my employees did not notated that on the ticket and did not get it signed off on.  
 Customer requested that the regulator and the whole line be at a minimum depth of 12 inches.  
 Anywhere our line is not already that deep we will dig up and make sure it's at the depth it needs to be to pass code.  
 Customer also asked that we up the water pressure.  
 We will raise it to the maximum per code of 80 psi.  
 All work will have 12 year parts and labor warranty.  
 Anything to do with the sprinkler is not under the responsibilities of home pros plumbing heating and air dba alabama home pros llc.  
 We will do our very best to maintain a nice looking yard and make sure that the customer is satisfied with the landscape to the best of our abilities.  
 We are not landscapers and cannot make it like it was before work was done.  
 We will not come back and add sand if it needs it in the future due to settling.  
 I  
 Walter dolan iii  
 Will make sure that all work is compliant with any state and city codes.  
 This is why we chose to have a inspection.  
 This is what all work we do will comply with and is what our standards are set to.

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<b>Work is complete.</b>	1.0	\$0.00	<b>\$0.00</b>
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City of Montgomery signed off on work.  
 Line is 12 inches all the way from meter to house 4 shutoff between. one is at check valve in meter. One is at house in front 32 inches away. 2 are in regulator box in flower bed near meter. The house had 75 psi of pressure.  
 We covered ditch and packed to best of our abilities.  
 Line is 42 inches from sidewalk 12 inches deep.  
 We have the plumbing code attached to show depth.  
 Line is below meter and irrigation.  
 We are not responsible for any repairs to the irrigation or any landscaping.  
 12 year parts and labor warranty.  
 Check was Givin for 200 as a refund as customer requested.  
 If customer signs ticket he is stating he is 100 percent satisfied.

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<b>Total</b>		<b>\$0.00</b>	
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Please see Terms and Conditions for Deposits, Billing, and 100% customer satisfaction guarantee

✓ Signed on 11/30/23 for \$0

*D. Johnson*